

How to Download Your NEAR App Data

1. Login to the App

Open the mobile application and log in using your registered account.

2. Go to Data Request Section

Navigate to *Settings* → *Request My Data*.

3. Submit Request

Tap on *Request Data* to initiate the process.

4. Data Processing

Our system securely compiles your data, including:

- Profile information
- Community wall posts
- Uploaded photos/images

5. Data Packaging

Your data is organized into structured files (JSON/CSV) and media files are compressed into a ZIP folder.

6. Receive Email Notification

Once ready, you will receive an email with a secure download link on your registered email address.

7. Download Your Data

Click the link in the email to securely download your data package.

8. Link Expiry (Security Measure)

The download link will expire after a limited time for security purposes.

Note: *If you do not receive the email, please check your spam/junk folder or contact support at juronglakegardens@nparks.gov.sg*