

Frequently Asked Questions (FAQs): NEAR App Discontinuation

1. When will the NEAR App be discontinued?

The NEAR App will be discontinued on **24 April 2026**. After this date, the app will no longer be accessible or supported.

2. Why is the NEAR App being discontinued?

The app is being retired as part of ongoing efforts to streamline digital services and enhance user experience across existing platforms. Users will continue to have access to recreational information on our green spaces through other regularly updated channels such as our [NParks website](#), and our social media platforms ([Facebook](#), [Instagram](#), [TikTok](#)).

3. How can I navigate to parks and trails without the NEAR App?

Users can continue to use commonly available map and navigation services for wayfinding, which provide directions, route planning, and real-time location tracking to parks and trail entrances.

4. Where can I receive updates on events, programmes, and park-related announcements?

Updates on events, programmes, and community activities will continue to be shared through NParks' official communication channels, including its [NParks website](#) and social media platforms ([Facebook](#), [Instagram](#), [TikTok](#)).

5. What will happen to my data in the NEAR App?

All data will be deleted in accordance with prevailing [data protection policies](#).

Users may wish to save any personal records or content such as profile information, community wall posts and uploaded photos/images that they wish to retain before the discontinuation date. You may follow this [instruction guide](#) to save your personal content.

6. Who can I contact for more information?

If you have any feedback, please get in touch with us at www.nparks.gov.sg/feedback.